



PPL - Pennsylvania ANNOUNCEMENT – EVV Compliance

Hello!

This is a reminder that Electronic Visit Verification (EVV) is a requirement for participation in Participant Directed Services and that manual entries are **not** EVV compliant. Manual entries should only be used on exception and not as the primary method of visit capture.

A manual visit is any verified visit which has been manually entered or edited after the service was already provided (visit not captured in real-time). Manual Visits include both manually entered visits and manually edited visits.

Examples of situations that might require using a manual entry:

- A visit is missing a data element, or a correction needs made to a data element within the time entry
- The caregiver forgets to clock-in or clock-out.
- Mobile app or telephony are not available (EVV system is down.)
- The device cannot be used at the point of care.

To be considered EVV compliant, 50% or fewer of your visits can be manual per quarter. This percentage will decrease to 15% on January 1, 2025.