



Important Update: CDASS Electronic Visit Verification (EVV) Compliance Protocol Reset

Dear Health First Colorado member or Employer of Record:

You are receiving this message because you are a Consumer-Directed Attendant Support Services (CDASS) member or an authorized representative (AR) for a CDASS member.

You still have Health First Colorado coverage. This notice is only about your EVV compliance score and EVV strike reset schedule for 2025.

We use the [CDASS EVV Compliance Protocol](#) to monitor your EVV score every month. You must get at least an 80% score each month, or you will get a strike according to the CDASS EVV Compliance protocol. Your score is based on your attendant recording EVV when they provide services to you. Your attendants must meet payroll deadlines so we can calculate your EVV score.

Your strike count resets each year on February 15. You can find more information about this on the HCPF [EVV Newsletters and Resources webpage](#).

We looked at your EVV score every month from February 15, 2024 to February 14, 2025. You scored at least 80% every month for 2024. **You did not get a strike for 2024, so you do not have any strikes to reset.**

The EVV strike notification schedule is attached to this letter. We encourage you to review it to understand when strike notifications are sent, just in case you get one.

In addition, you should remind your attendants to:

- Meet payroll deadlines so we can calculate your EVV score correctly.
- Record EVV at the time of services delivered to you.
- Use the EVV mobile application or telephony process to record EVV.
- Only use the web portal in rare circumstances and not as the sole method for recording EVV.



Remember, if you employ an attendant who lives with you and has an EVV live-in caregiver exemption they do not need to record EVV. Your EVV score is not affected by a live-in caregiver with an EVV exemption.

Questions?

Contact the EVV inbox at evv@state.co.us or Jillian Estes 720-273-6967

Sincerely,

Jillian Estes
EVV Analyst
Office of Community Living

Enclosure(s) cc:

Erin Thatcher, Participant-Directed Programs Supervisor;
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For the EVV CDASS Compliance Protocol and 2025 Strike Reset Schedule see the [EVV Newsletters and Resources webpage](https://hcpf.colorado.gov/electronic-visit-verification-resources) <https://hcpf.colorado.gov/electronic-visit-verification-resources>



Annual CDASS EVV Strike Notification Schedule

This is the CDASS EVV strike notifications schedule. It shows you when EVV strike notices for 2025 are sent. If you do not score less than 80%, then you will not receive an EVV strike, and you will not get an EVV strike notice.

You should remind your attendants to meet payroll deadlines in 2025, so we continue to calculate your EVV score correctly.

Service Month	Strike Notification Sent by
January	March 15
February	April 15
March	May 15
April	June 15
May	July 15
June	August 15
July	September 15
August	October 15
September	November 15
October	December 15
November	January 15
December	February 15

If you get an EVV strike, we will email the strike notice to you within seven business days. If you do not have an email address on file with your Financial Management Service (FMS) Vendor, we will mail the notice to you. If you use regular mail, it could impact the amount of time you have to complete training requirements, so we encourage you to keep your contact information updated with your FMS vendor.

For more information on the **CDASS EVV Compliance Protocol**, visit the [EVV Newsletters and Resources webpage](#).

