



Family Caregiver Support Program FAQs



What is the Family Caregiver Support Program (FCSP)?

The Family Caregiver Support Program provides respite care to temporarily relieve providers from their responsibilities. To learn more about the FCSP, such as the eligibility criteria, please visit the GNRC website.

What is the first day I can begin enrolling members in the FCSP?

You can enroll members in the FCSP starting on 5/12/2025.

How do I enroll a member in the FCSP?

You can enroll a member in the FCSP by entering their referral in MyAccount and by entering their authorization in BetterOnline Portal. The steps to enrolling a member in the FCSP are similar to enrolling a member in the Options program.

Can a member be enrolled in the Options program and the FCSP at the same time?

No. Options members and FCSP members are separate populations.

What is the pay range for FCSP?

The pay ranges for Options and the FCSP are identical. The minimum pay rate is \$7.25 per hour and the maximum pay rate is \$24.03 per hour.

How will members and their providers approve/submit timesheets for the FCSP?

They can use MyAccount or the Time4Care mobile app. User guides for MyAccount and the Time4Care mobile app are available on the PPL website.

Are the timesheet rules the same for Options and the FCSP?

Yes, the timesheet rules are identical.